

Electricity Facts Label (EFL)

Cirro Energy, Smart LockSM12, Texas-New Mexico Power/TNMP Service Area Plan
As of November 2009

Average Monthly Use	500kWh	1,000kWh	2,000kWh
Average price per kWh	11.7¢	10.3¢	10.2¢

This price disclosure is an example based on:

Fixed Energy Price	7.43¢/kWh
TDSP Pass-through Distribution Charge	2.59¢/kWh
TDSP Pass-through Customer & Meter Charge	\$3.24

The energy price is fixed for the offering term. All TDSP charges will be passed through at cost and are subject to change during or after the initial term of this agreement. Your average price for electric service will vary according to your monthly usage and changes in TDSP charges, fees imposed by ERCOT or TRE, or cost imposed by changes in federal, state or local laws. This price does not include state or local taxes or reimbursement for state miscellaneous gross receipts tax.

Some locations may be subject to a TDSP Underground Facilities and Cost Recovery charge authorized by their city that is not included in the total average price shown. For more detail see the TDSP service tariff for a listing of cities and authorized charges.

See Terms of Service statement for a full listing of fees, deposit policy, and other terms.

Type of Product	Fixed Price Product
Contract Term	12 Month
Do I have a termination fee or any fees associated with terminating service?	Yes. An early cancellation amount of \$150 per ESI ID may apply under certain conditions.
Can my price change during contract period?	Yes
If my price can change, how will it change, and by how much?	Price may vary due to changes in TDSP charges, ERCOT or TRE administrative fees or federal, state or local laws that impose new or modified fees or cost.
What other fees may I be charged?	For monthly bill cycle usage less than 1000 kWh a \$5.25 charge as reflected in the 500 kWh average above. Fees not included in the price above: Insufficient Funds \$25; Late Penalty 5% of past due balance; Reconnect Fee \$25. See Terms of Service for information on other non-recurring fees.
Is this a pre-pay or pay in advance product	No
Does the REP purchase excess distributed renewable generation?	No
Renewable Content	3.8%
The statewide average for renewable content is	4.9 %

Version # SMLK12RF1TP1109.01

PUCT REP Cert. #10034

Website: www.cirroenergy.com

Email: service@cirroenergy.com

Customer Service: 1.800.MY.CIRRO (1.800.692.4776)

Business Hours: Mon.-Fri. 7:00 am-9:00 pm CST
Saturday 8:00 am-5:00pm CST

Customer Service Hours: 24-hours a day, 7-days a week

Mailing Address: 501 W. Pres. George Bush Hwy.
Suite 350, Richardson, TX 75080

Electricity price

Other Key Terms and questions

Disclosure Chart