

## Electricity Facts Label (EFL)

Cirro Energy, Smart Lock<sup>SM</sup>12, Texas-New Mexico Power/TNMP Service Area Plan  
As of January 2010

|                       |        |          |          |
|-----------------------|--------|----------|----------|
| Average Monthly Use   | 500kWh | 1,000kWh | 2,000kWh |
| Average price per kWh | 12.0¢  | 10.5¢    | 10.3¢    |

This price disclosure is an example based on:

|   |           |
|---|-----------|
| Fixed Energy Price                        | 7.33¢/kWh |
| TDSP Pass-through Distribution Charge     | 2.79¢/kWh |
| TDSP Pass-through Customer & Meter Charge | \$4.29    |

The energy price is fixed for the offering term. All TDSP charges will be passed through at cost and are subject to change during or after the initial term of this agreement. Your average price for electric service will vary according to your monthly usage and changes in TDSP charges, fees imposed by ERCOT or TRE, or cost imposed by changes in federal, state or local laws. This price does not include state or local taxes or reimbursement for state miscellaneous gross receipts tax.

Some locations may be subject to a TDSP Underground Facilities and Cost Recovery charge authorized by their city that is not included in the total average price shown. For more detail see the TDSP service tariff for a listing of cities and authorized charges.

*See Terms of Service statement for a full listing of fees, deposit policy, and other terms.*

|  |  |
|--|--|
| Type of Product  | Fixed Price Product  |
| Contract Term  | 12 Month   |
| Do I have a termination fee or any fees associated with terminating service? | Yes. An early cancellation amount of \$150 per ESI ID may apply under certain conditions.  |
| Can my price change during contract period?                                  | Yes  |
| If my price can change, how will it change, and by how much?                 | Price may vary due to changes in TDSP charges, ERCOT or TRE administrative fees or federal, state or local laws that impose new or modified fees or cost.  |
| What other fees may I be charged?  | For monthly bill cycle usage less than 1000 kWh a \$5.25 charge as reflected in the 500 kWh average above. Fees not included in the price above: Insufficient Funds \$25; Late Penalty 5% of past due balance; Reconnect Fee \$25. See Terms of Service for information on other non-recurring fees. |
| Is this a pre-pay or pay in advance product                                  | No   |
| Does the REP purchase excess distributed renewable generation?               | No   |
| Renewable Content  | 3.8%   |
| The statewide average for renewable content is                               | 4.9 %  |

Version # SMLK12RF2TP0110.01

PUCT REP Cert. #10034

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Customer Service: 1.800.MY.CIRRO (1.800.692.4776)

Business Hours: Mon.-Fri. 7:00 am-9:00 pm CST  
Saturday 8:00 am-5:00pm CST

Customer Service Hours: 24-hours a day, 7-days a week

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**Electricity price**

**Other Key Terms and questions**

**Disclosure Chart**