

**Electricity Facts Label (EFL)**  
**U.S. Retailers LLC dba Cirro Energy**  
**Smart Secure 12**  
**CenterPoint Energy service area**  
**Date: 06/13/2023**

<b>Electricity price</b>	Average monthly use:	500 kWh	1000 kWh	2000 kWh
	Average price per kWh:	11.0 ¢	11.0 ¢	11.0 ¢

The price you pay each month consists of the Base Charge, Energy Charge and includes the Transmission and Distribution Utility Delivery Charges.

Base Charge: \$0.00 per billing cycle  
Energy Charge: 10.95¢ per kWh

This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage.

**Other Key Terms and questions**

*See Terms of Service statement for full listing of fees, deposit policy, and other terms.*

<b>Disclosure Chart</b>	Type of Product	Fixed Rate
	Contract Term	12 months
	Do I have a termination fee or any fees associated with terminating service?	Yes. \$150. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
	Can my price change during the contract period?	Yes
	If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
	What other fees may I be charged?	For other non-recurring fees which may be charged that are not included in the average price above, please see the following sections of your Terms of Service: Pricing and Billing, Payment and Payment Arrangements.
	Is this a pre-pay or pay in advance product?	No
	Does REP purchase excess distributed renewable generation?	Yes; customers enrolled on a renewable energy sell back product that meet the eligibility requirements will receive credits for excess distributed renewable generation. Renewable energy sell back product availability is subject to change at Cirro Energy's discretion.
	Renewable Content	This product is 24% renewable.
	What is the statewide average for renewable content?	The statewide average for renewable content is 35%.

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