

Electricity Facts Label (EFL)
U.S. Retailers LLC dba Cirro Energy
Smart Lock Online 24
CenterPoint Energy service area
Date: 05/15/2021

	Average monthly use:	500 kWh	1000 kWh	2000 kWh
	Average price per kWh:	14.2 ¢	12.8 ¢	11.6 ¢

The price you pay each month consists of the Usage Charge, Energy Charge, and TDSP Delivery Charges in effect for your monthly billing cycle.

Usage Charge : \$9.95 per billing cycle < 2,000 kWh
\$0.00 per billing cycle ≥ 2,000 kWh

Energy Charge: 8.02¢ per kWh

Transmission and Distribution Service Provider (TDSP) Delivery Charges will be passed through to the customer as billed from TDSP without mark-up. For updated TDSP Delivery Charge information, please visit our website at www.cirroenergy.com/TDSPcharges.

This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Usage Charge, Energy Charge, and TDSP Pass-Through Charges. The Usage Charge will not be included for each billing cycle in which your usage is 2,000 kilowatt hours (kWh) or more.

Electricity price

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart	Type of Product	Fixed Rate
	Contract Term	24 months
	Do I have a termination fee or any fees associated with terminating service?	Yes. \$200. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
	Can my price change during the contract period?	Yes
	If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
	What other fees may I be charged?	Fees not included in the price above: Disconnection Notice Fee: \$10; Returned Payment Charge: \$30; Disconnect Recovery Charge: \$30; Late Payment Penalty: 5% of past due balances. Information on other non-recurring fees is available in the pricing section of your Terms of Service.
	Is this a pre-pay or pay in advance product?	No
	Does REP purchase excess distributed renewable generation?	No
	Renewable Content	This product is 12% renewable.
	Statewide average for renewable content	The statewide average for renewable content is 21%.

U.S. Retailers LLC dba Cirro Energy
Mailing Address: PO Box 2229 Houston, TX 77252-2229
Website: www.cirroenergy.com Email: service@cirroenergy.com
Customer Service: 1.800.MY.CIRRO (1.800.692.4776)
For Sales and Service: 7 days a week, 7 a.m. to 10 p.m. CST
PUCT Certificate Number #10177