

Electricity Facts Label (EFL)
U.S. Retailers LLC dba Cirro Energy
Smart Value 12 Online
Oncor Electric Delivery service area
Date: 10/17/2021

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|--|------------------------|---------|----------|----------|
| | Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh |
| | Average price per kWh: | 15.0 ¢ | 11.6 ¢ | 12.9 ¢ |

The price you pay each month consists of the Base Charge, Energy Charge and TDSP Pass-Through Charges in effect for your monthly billing cycle.

Base Charge : \$0.00 per billing cycle
Usage Credit: \$30.00 per billing cycle ≥ 1000 kWh and ≤ 2000 kWh
Energy Charge: 10.1246¢ per kWh

Transmission and Distribution Service Provider (TDSP) Delivery Charges will be passed through to the customer as billed from TDSP without mark-up. For updated TDSP Delivery Charge information, please visit our website at www.cirroenergy.com/TDSPcharges.

This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Usage Charge, Energy Charge, and TDSP Pass-Through Charges.

Some locations may be subject to a special charge that is not included in the total average price shown for electric service, such as a charge for underground facilities authorized by their city. For more detail see the Oncor service tariff for a listing of cities and authorized charges.

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| Other Key Terms and questions | <i>See Terms of Service statement for full listing of fees, deposit policy, and other terms.</i> |
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| Disclosure Chart | Type of Product | Fixed Rate |
| | Contract Term | 12 months |
| | Do I have a termination fee or any fees associated with terminating service? | Yes. \$150. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved. |
| | Can my price change during the contract period? | Yes |
| | If my price can change, how will it change and by how much? | Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control. |
| | What other fees may I be charged? | Fees not included in the price above: Disconnection Notice Fee: \$10; Returned Payment Charge: \$30; Disconnect Recovery Charge: \$30; Late Payment Penalty: 5% of past due balances. Information on other non-recurring fees is available in the pricing section of your Terms of Service. |
| | Is this a pre-pay or pay in advance product? | No |
| | Does REP purchase excess distributed renewable generation? | No |
| | Renewable Content | This product is 15% renewable. |
| | Statewide average for renewable content | The statewide average for renewable content is 25%. |

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For Sales and Service: 7 days a week, 7 a.m. to 10 p.m. CST
PUCT Certificate Number #10177