Electricity Facts Label (EFL)
U.S. Retailers LLC dba Cirro Energy
Smart Simple 12 Online
Oncor Electric Delivery service area
Date: 03/01/2024

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	18.1 ¢	16.7 ¢	15.9 ¢

The price you pay each month consists of the Base Charge, Energy Charge and TDSP Pass-Through Charges in effect for your monthly billing cycle.

Base Charge: $9.95 per billing cycle

Energy Charge: 10.7006¢ per kWh

Transmission and Distribution Service Provider (TDSP) Delivery Charges will be passed through to the customer as billed from TSDP without mark-up. For updated TDSP Delivery Charge information, please visit our website at www.cirroenergy.com/TDSPcharges.

Some locations may be subject to a special charge that is not included in the total average price shown for electric service, such as a charge for underground facilities authorized by their city. For more detail see the Oncor service tariff for a listing of cities and authorized charges.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate
Contract Term	12 months
Do I have a termination fee or any fees associated with terminating service?	Yes. $150. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
What other fees may I be charged?	For other non-recurring fees which may be charged that are not included in the average price above, please see the following sections of your Terms of Service: Pricing and Billing, Payment and Payment Arrangements.
Is this a pre-pay or pay in advance product?	No
Does REP purchase excess distributed renewable generation?	No
Renewable Content	This product is 20% renewable.
Statewide average for renewable content	The statewide average for renewable content is 31%.

U.S. Retailers LLC dba Cirro Energy
Mailing Address: PO Box 2229 Houston, TX 77252-2229
Website: www.cirroenergy.com Email: service@cirroenergy.com
Customer Service: 1.800.MY.CIRRO (1.800.692.4776)
For Sales and Service: 7 days a week, 7 a.m. to 10 p.m. CST
PUCT Certificate Number #10177