

Electricity Facts Label (EFL)
U.S. Retailers LLC dba Cirro Energy
SMART NIGHTS EV 24
AEP Texas Central service area
Date: 03/01/2024

***Electricity
price***

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	18.3¢	17.8¢	17.5¢

The price you pay each month consists of the Base Charge, Energy Charge and TDSP Pass-Through Charges in effect for your monthly billing cycle. Average price calculation is based on usage profile over 12 months of 45% of consumption at nighttime as defined below*.

Base Charge: \$0.00 per billing cycle

Daytime Energy Charge: 13.3317¢ per kWh

Nighttime Energy Charge: 11.3317¢ per kWh

*AEP Texas Central Delivery Charges: \$4.79 per billing cycle and 4.8787¢ per kWh

AEP Texas Central Delivery Charges include all recurring charges from AEP-Texas Central passed through without mark-up. Your Transmission and Distribution Service Provider (TDSP) is AEP-Texas Central.

**Customers in the McAllen/Mission area formerly served by Oncor will not be assessed TC-2, TC-3, NDC, or SRC charges or the ADFIT credit associated with the SRC.

*Nighttime Energy Charge applies to usage from 8:00 PM to 8:00 AM every day.

Your average price per kWh each month is determined by using the energy charge above and the predetermined formula.

Price per kWh = (Base Charge + (Monthly billed daytime kWh usage x Daytime Energy Charge) + (Monthly billed nighttime kWh usage x Nighttime Energy Charge) + (AEP Texas Central Delivery Charges))/ Monthly billed kWh usage

This price disclosure is an example based on average service prices - your average price for electricity service will vary according to your usage.

In the event Cirro receives incomplete interval data from your Transmission and Distribution Service Provider (TDSP), Cirro may estimate your usage for missing periods based on historical data from your meter. A multi-day average of recent interval data will be used to estimate usage for missing intervals and the estimates will be used to calculate your monthly bill.

When there is a difference between the monthly meter read and the monthly total of the actual or estimated interval data, the usage difference will be allocated based on your usage profile for that billing period. If less than 50% of the interval data is received from the TDSP or is estimated by Cirro, the usage difference between the monthly meter read and monthly total of the actual or estimated interval data will be applied as 55% at the Daytime Energy Charge and 45% at the Nighttime Energy Charge.

***Other Key
Terms and
questions***

See Terms of Service statement for a full listing of fees, deposit policy, and other terms.

Disclosure Chart	Type of Product	Fixed Rate
	Contract Term	24 months
	Do I have a termination fee or any fees associated with terminating service?	Yes. \$395. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
	Can my price change during the contract period?	Yes
	If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control
	What other fees may I be charged?	For other non-recurring fees which may be charged that are not included in the average price above, please see the following sections of your Terms of Service: Pricing and Billing, Payment and Payment Arrangements.
	Is this a pre-pay or pay in advance product?	No
	Does REP purchase excess distributed renewable generation?	No
	Renewable Content	This product is 20% renewable.
	Statewide average for Renewable Content	The statewide average for renewable content is 31%.
<p>U.S. Retailers LLC dba Cirro Energy Mailing Address: PO Box 2229 Houston, TX 77252-2229 Website: www.cirroenergy.com Email: service@cirroenergy.com Customer Service: 1.800.MY.CIRRO (1.800.692.4776) For Sales and Service: 7 days a week, 7 a.m. to 10 p.m. CST PUCT Certificate Number #10177</p>		