

Your Bill. Simplified.

We've made your bill easy to understand.



Account

You'll want to have your account number on hand when you call us to make a payment and to set up your My Cirro online account. Register for an online account at cirroenergy.com/my.



Date Due

Your payment is due on this date. Keep this date in mind to avoid a late payment penalty.



Previous Amount Due

The amount owed from your last billing cycle.

Payment

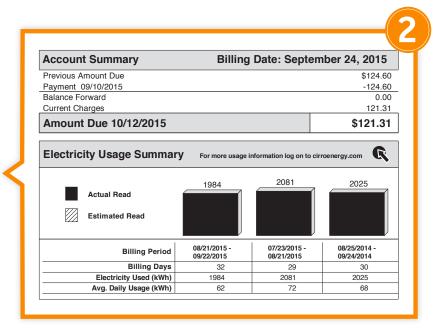
The payment made from your last bill and the date we received it.

Balance Forward

The difference between the previous amount due and payment. This amount is due immediately, not when your current bill is due.

Amount Due

Amount required to pay by due date to avoid late penalty.





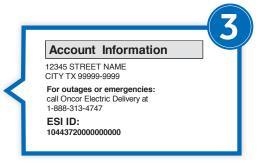


Outage Phone Number

Call your Transmission and Distribution Service Provider (TDSP) to report an outage or emergency.

ESIID

This unique number identifies your electric service location.





Usage Charge/Base Charge

The charge is based on either energy usage level or a flat charge in your EFL (Electricity Facts Label), received when you signed up for your plan, if applicable.

Energy Charge

Electricity usage, shown in kWh the basic unit of electric energy for which you are charged, times the price you pay.

Promotional Incentive

A discount applied to your bill for a specific promotional period, if applicable.

TDSP Delivery Charges

The amount calculated by the transmission and distribution service provider for the delivery of electricity to your home, not including optional charges. This amount is passed through at cost with no mark-up. (TDSP: Oncor Electric, CenterPoint Energy, AEP or TNMP.)

Gross Receipts Tax Reimbursement

Refer to bottom of your bill for explanation.

Current Charges

Amount due for your current bill.

