### Electricity Facts Label (EFL)
**U.S. Retailers LLC dba Cirro Energy**
**Smart Lock 6 Online**
**Oncor Service Area**
**Issue Date: 06/23/2017**

<table>
<thead>
<tr>
<th>Average monthly use:</th>
<th>500 kWh</th>
<th>1000 kWh</th>
<th>2000 kWh</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average price per kWh</td>
<td>11.0¢</td>
<td>9.5¢</td>
<td>8.2¢</td>
</tr>
</tbody>
</table>

**Electricity price**

The price you pay each month consists of the Usage Charge, Energy Charge, and TDSP Pass-Through Charges in effect for your monthly billing cycle.

- **Usage Charge:** $9.95 per billing cycle < 2000 kWh
- **Energy Charge:** $0.00 per billing cycle ≥ 2000 kWh

Transmission and Distribution Service Provider (TDSP) Delivery Charges will be passed through to the customer as billed from TDSP without mark-up. For updated TDSP Delivery Charge information, please visit our website at [www.cirroenergy.com/TDSPcharges](http://www.cirroenergy.com/TDSPcharges).

This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Usage Charge, Energy Charge, and TDSP Pass-Through Charges. The Usage Charge will not be included for each billing cycle in which your usage is 2000 kilowatt hours (kWh) or more.

Some locations may be subject to a TDU Underground Facilities and Cost Recovery charge authorized by their city that is not included in the total average price shown. For more detail see the TDU service tariff for a listing of cities and authorized charges.

**Other Key Terms and questions**

See [Terms of Service statement](#) for full listing of fees, deposit policy, and other terms.

**Disclosure Chart**

- **Type of Product**: Fixed Price Product
- **Contract Term**: 6 Months
- **Can my price change during the contract period?**: Yes
  - Yes. $75. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
- **If my price can change, how will it change and by how much?**: The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges: changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
  - Fees not included in the price above: Returned Payment Charge: $30; Service Processing Fee: up to $5.95; Disconnect Recovery Charge: $25; Late Payment Penalty: 5% of past due balances. Information on other non-recurring fees is available in the pricing section of your Terms of Service.
- **What other fees may I be charged?**
  - Is this a pre-pay or pay in advance product?: No
  - Does Cirro Energy purchase excess distributed renewable generation?: No
  - Renewable Content
    - This product is 10% renewable
  - Statewide average for renewable content
    - The statewide average for renewable content is 17%.

**U.S. Retailers LLC dba Cirro Energy**
**Mailing Address:** PO Box 2229 Houston, TX 77252-2229
**Website:** [www.cirroenergy.com](http://www.cirroenergy.com)  **Email:** service@cirroenergy.com
**Customer Service:** 1.800.MY.CIRRO (1.800.692.4776)
**For Sales and Service:** 7 days a week, 7 a.m. to 10 p.m. CST
**PUCT Certificate Number #10177**

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