Electricity Facts Label  
U.S. Retailers LLC dba Cirro Energy  
Smart Lock 24 Online  
CENTERPOINT ENERGY Service Area  
Date: 05/01/2020

<table>
<thead>
<tr>
<th>Average monthly use:</th>
<th>500 kWh</th>
<th>1000 kWh</th>
<th>2000 kWh</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average price per kWh:</td>
<td>14.6¢</td>
<td>13.2¢</td>
<td>12.0¢</td>
</tr>
</tbody>
</table>

The price you pay each month consists of the Usage Charge, Energy Charge, and TDSP Delivery Charges in effect for your monthly billing cycle.

- **Usage Charge:**  
  - $9.95 per billing cycle < 2000 kWh  
  - $0.00 per billing cycle ≥ 2000 kWh

- **Energy Charge:** 8.02 ¢ per kWh

Transmission and Distribution Service Provider (TDSP) Delivery Charges will be passed through to the customer as billed from TDSP without mark-up. For updated TDSP Delivery Charge information, please visit our website at www.cirroenergy.com/TDSPcharges.

This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Usage Charge, Energy Charge, and TDSP Pass-Through Charges. The Usage Charge will not be included for each billing cycle in which your usage is 2000 kilowatt hours (kWh) or more.

Some locations may be subject to a TDU Underground Facilities and Cost Recovery charge authorized by their city that is not included in the total average price shown. For more detail see the TDU service tariff for a listing of cities and authorized charges.

### Other Key Terms and Questions

*See Terms of Service statement for full listing of fees, deposit policy, and other terms.*

<table>
<thead>
<tr>
<th>Type of Product</th>
<th>Fixed Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contract Term</td>
<td>24 months</td>
</tr>
</tbody>
</table>

**Do I have a termination fee or any fees associated with terminating service?**

Yes. $200. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.

**Can my price change during the contract period?**

Yes. The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.

**What other fees may I be charged?**

Fees not included in the price above: Returned Payment Charge: $30; Disconnect Recovery Charge: $30; Late Payment Penalty: 5% of past due balances. Information on other non-recurring fees is available in the pricing section of your Terms of Service.

**Is this a pre-pay or pay in advance product?**

No

**Does Cirro Energy purchase excess distributed renewable generation?**

No

**Renewable Content**

This product is 12% renewable.

**Statewide average for renewable content**

The statewide average for renewable content is 21%.

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